



Customer Return Policy

All merchandise received by Valley Wholesale Drug will be credited according to the table below:

Product Description	Return Description	Credit % Issued	Credit % Deducted
Brand OTC Generics	Within 90 days of the purchase date and has 9 months or more on the expiration date	100%	0%
Brand OTC	Past 90 days of the purchase date and has 9 months or more on the expiration date	88%	12%
Generics	Past 90 days of the purchase date and has 9 months or more on the expiration date	Current Market Price Less 12%	
Brand OTC Generics	With 8 months or less on the expiration date	65%	35%
Generics	With 8 months or less on the expiration date	Current Market Price Less 35%	
Brand OTC Generics	Past the expiration date	Subject to Manufacturer Return Policy Less 35%	
Brand OTC Generics	Without signed authorization slips	NO CREDIT	
Brand OTC Generics	Without product stickers	NO CREDIT	
Brand OTC Generics	With product stickers BUT does not match lot numbers	NO CREDIT	
Brand OTC Generics	Partials and Adulterated	NO CREDIT	

If the above criteria are not met, products will be returned to customer at customer's expense.

Thank You,
Valley Wholesale Drug
 Returns Department